

Multicultural Connect Grants program

2026-27 Funding Guidelines for Capital Infrastructure Projects



Need help in your language?

If you have difficulty understanding this publication or other funding documents and need language assistance, please call **1800 512 451** and ask for an interpreter.

Contents

1.	About the program	3
	Purpose	3
	Objectives.....	3
	Program outcomes	3
	Target group.....	4
	Key Dates	4
2.	Funding information	5
	Applicant contribution	6
3.	Eligibility	6
	Applicant eligibility.....	6
	Who cannot apply?	7
	What you can apply for:	7
4.	Assessment process.....	9
	Assessment process and criteria.....	9
	Category A - Assessment Criteria:	10
	Category B Assessment Criteria:	11
	Stage 1 – Expression of Interest (EOI) process:.....	11
	Stage 2 – Full Application process:	11
5.	Funding Requirements	12
	Requirements following approval:.....	12
	Conditions of funding:.....	13
	Important Information	14
6.	How to Apply.....	15
	Application support and submission information.....	15
7.	Further information and assistance	16
8.	Unsuccessful applications	16
9.	Feedback and complaints.....	17
10.	Privacy.....	17

1. About the program

The Department of Women, Aboriginal and Torres Strait Islander Partnerships and Multiculturalism, through Multicultural Affairs Queensland, administers the Multicultural Connect Grants program.

The Multicultural Connect Grants program is a Queensland Government initiative investing \$5 million over four years to help organisations supporting multicultural people to build or upgrade community facilities across Queensland.

The Multicultural Connect Grants program supports not-for-profit multicultural organisations to create permanent, accessible, and welcoming spaces. These spaces can be used for community connections, delivering services, hosting events, and fostering social inclusion.

Funding can be used for projects like building or upgrading community halls, meeting spaces, hubs, sports facilities, improving accessibility, or other infrastructure that encourages community participation and inclusion.

Purpose

The purpose of the Multicultural Connect Grants program is to support multicultural organisations and communities by providing funding to build or upgrade community facilities across Queensland.

Through matched funding for infrastructure projects, the Multicultural Connect Grants program is designed to:

- strengthen community partnerships and cross-cultural broader community connections across Queensland
- improve access to high-quality community facilities for multicultural groups
- support community growth and long-term sustainability
- encourage greater participation and inclusion

Objectives

The Multicultural Connect Grants program supports the development of permanent, inclusive community spaces that respond to the cultural, social and service needs of Queensland's multicultural communities.

Projects may include community halls, meeting spaces, hubs or sporting facilities that:

- strengthen community infrastructure
- encourage cross-cultural understanding
- increase social connection and community participation
- create flexible spaces that can be used by multiple organisations and community groups.

Program outcomes

The Multicultural Connect Grants program supports capital infrastructure projects that deliver lasting benefits for multicultural communities across Queensland.

Successful projects are expected to achieve the following outcomes:

- **Timely and cost-effective delivery**

Projects are completed on time and within budget, demonstrating efficient project management and value for money.

- **Increased use by multicultural organisations and groups**

Facilities support a broader range of multicultural organisations and community groups to deliver meetings, events, activities and services, encouraging greater collaboration and community participation.

- **Enhanced and flexible infrastructure**

Projects deliver safe, accessible, and adaptable facilities that meet the diverse needs of multicultural communities, including permanent and multi-purpose spaces.

- **Better accessibility and inclusivity**

Facilities are welcoming, culturally appropriate, and designed to improve accessibility and inclusion for multicultural communities and the broader public.

- **Stronger community connection and partnerships**

Projects create opportunities for communities to connect, participate, and build stronger relationships across cultures, contributing to a more inclusive and resilient Queensland.

Please consider how impact relating to these objectives will be measured through your activity.

Target group

This funding is targeted towards supporting multicultural organisations/groups into community facilities.

The department acknowledges the cultural diversity of Aboriginal and Torres Strait Islander peoples. However, for the purposes of these guidelines, the terms 'multicultural' and 'culturally and linguistically diverse' refer to people from migrant and refugee backgrounds, people seeking asylum and Australian South Sea Islander peoples.

Key Dates

The key dates for 2026-27 Multicultural Connect Grants program are outlined below:

Category A – Small to Medium Grants \$10,000 - \$100,000	
Applications open	20 July 2026
Applications close	30 August 2026
Complete assessment and approval process	September 2026
Funding announcement	November 2026
Notify applicants	November 2026
Grant contracts executed and grant activities commence	December 2026

Category B - Large Grants \$100,001 - \$500,000	
Stage 1 – Expression of Interest (EOI) opens	20 July 2026
EOI closes	30 August 2026
Complete assessment and approval of EOIs	September 2026
Invite successful EOIs to submit Stage 2 applications	November 2026
Stage 2 – Applications open	November 2026
Applications close	December 2026
Complete assessment and approval process	January 2027
Funding announcement	March 2027
Notify applicants	April 2027
Grant contracts executed and grant activities commence	June 2027

Please note these timeframes may change at the department's discretion.

2. Funding information

A total of **\$3.75 million** is available across two funding categories.

Category A – Small to Medium Grants

- Grants from \$10,000 to \$100,000 (excluding GST).

Category B – Large Grants

- Grants from \$100,001 to \$500,000 (excluding GST).

Successful applicants will receive one-off grants to deliver Category A projects commencing from **1 December 2026** and to be completed by **30 December 2028**, and Category B projects commencing from **1 June 2027** and to be completed by **30 June 2029**.

Funding will be paid in stages based on approved project milestones and reporting requirements, including:

- 30% on execution of the funding agreement
- milestone payments linked to approved quarterly progress reports

- 10% on submission and approval of the final acquittal report.

Applicants are encouraged to seek additional funding sources and develop partnerships to support project delivery and maximise community benefit.

Where a project involves multiple eligible organisations, one organisation must act as the lead applicant. The lead applicant will be responsible for:

- submitting the application
- entering into the funding agreement with the department
- managing project delivery and funding
- meeting all reporting, compliance and acquittal requirements.

Partner organisations are not required to be subcontracted solely because they are participating in, represented by, or connected to the project. However, where a partner organisation is engaged to deliver funded activities, undertake project works, or provide services using grant funds, the lead applicant must establish appropriate arrangements to clearly document roles, responsibilities, deliverables and financial accountability.

Regardless of any arrangements with partner organisations, the lead applicant remains accountable to the department for the delivery of the funded project and compliance with the funding agreement.

Applicant contribution

Applicants must provide a cash contribution equal to the amount of the grant they are applying for. Please note that in-kind contributions are not considered as financial contribution. For example:

- For a \$50,000 grant request, the applicant must contribute at least \$50,000
- For a \$250,000 grant request, the applicant must contribute at least \$250,000

Applicants must provide evidence that the required matched funding has been secured before entering into a funding agreement. Matched funding may be provided by the applicant and/ or contributed by partner organisations or other funding sources. Partnerships and co-contributions are encouraged.

3. Eligibility

Applicant eligibility

You are eligible to apply for a grant under the Multicultural Connect Grants program if you are:

- **a not-for-profit/charitable organisation** legally registered in Australia or a charitable institution established through specific legislation. You must:
 - have a registered and active Australian Business Number (ABN);
 - be an organisation that actively operates in Queensland; and
 - have no overdue reports, service delivery or performance issues for funding provided by Multicultural Affairs Queensland.

- You are ineligible if you have overdue progress or acquittal reports at the time a funding round closes. If you are required to submit a report but it is not yet due, you are still eligible to apply.
- If you are unsure if you have any overdue reports or would like to organise alternate arrangements, please email Funding@maq.qld.gov.au a minimum of seven days before the funding round closes.
- **a local government body** constituted under the *Local Government Act 2009*.
 - must engage with one or more multicultural organisations in delivering the project; and
 - have no overdue reports, service delivery or performance issues for funding provided by Multicultural Affairs Queensland.

Who cannot apply?

You are not eligible to apply if you are:

- State School P&C Association
- Individual or Sole Trader
- Commercial entity
- Queensland State School
- Queensland University
- Queensland Government department, agency or statutory authority
- Australian Government department, agency or statutory authority
- Diplomatic mission, consular post or other representative office or working on behalf of a foreign power
- Political party
- Union
- Organisation not based and operating and delivering active services in Queensland.

What you can apply for:

Funding is available for the building or upgrading of community facilities, including community halls, meeting spaces and hubs, or sporting facilities, that enable access to permanent and quality facilities for multicultural groups, and may include:

- building a new community facility, or
- upgrading community facilities, including
 - additional rooms or space
 - extending community facilities
 - refurbishing rooms or enhancements (painting, electrical, flooring or lighting)
 - upgrading/providing storage facilities
 - upgrading accessibility
- building new structures that will facilitate community connection (e.g. community gardens, sport structures)

- building/upgrading carparks which serve the above.

Projects must:

- be located in Queensland
- demonstrate that the required matched funding has been secured
- have owner consent to conduct the works on the site
- involve one site, not multiple sites
- demonstrate willingness to allow and enable access to facilities by other multicultural organisations/groups and the broader community
- following notification of approval, successful applicants will have eight weeks to provide the documentation required to demonstrate that the project is “shovel-ready” and ready to commence construction:
 - **Category A** projects must commence by December 2026 and be completed by 30 December 2028.
 - **Category B** projects must commence by June 2027 and be completed by 30 June 2029.
- have sufficient levels of time and cost contingency built into the project plan.

Eligible costs may include:

- construction materials
- external labour hire
- external consultants
- project management directly related to construction.

Any costs prior to the execution of a grant agreement are unable to be claimed.

Purchasing equipment critical to the delivery of the project such as whitegoods, furniture and fittings is capped at 10% of the total amount granted.

Costs must directly relate to construction and be essential in successfully completing the project such as materials for construction, hired/leased plant and equipment, external labour hire, external consultants, project management (directly related to managing the construction of approved works), and other relevant expenses. It is expected that the majority of the funding sought will directly relate to the costs associated with the actual construction.

What funding cannot be used for:

- Non-construction projects, including but not limited to feasibility studies, business cases, mapping, and research activities, or projects that include or require feasibility studies, planning studies, conceptual design and business case development.
- Routine maintenance and asset management activities that are the responsibility of the facility owner, lessee, manager or occupier, including but not limited to painting, cleaning, repairs and general upkeep.

- Infrastructure projects primarily related to sewerage, water and waste management, roads, stormwater, drainage, footpaths, cycleway, walking tracks public ablution facilities, and parks or gardens.
- Landscaping, beautification or garden works that are not directly linked to, and required for, an eligible capital infrastructure project.
- Car parks that do not directly support an eligible funded facility or project activity.
- Purchase or leasing of land, existing buildings or facilities, as this funding is for the building and upgrading of facilities.
- Day-to-day operational costs for an organisation, including staff wages, rent and insurances, or office consumables (unless there is evidence it is an additional expense incurred by the funded project).
- Projects preparing architectural plans, as this funding is for projects that are 'shovel-ready' eight weeks from being notified of success.
- Building work and professional fees that are not related to the project.
- Repair or redevelopment of facilities damaged by fire, explosion, vandalism, flood, cyclone, storm, or other natural disaster where the facility should be covered against that type of damage by insurance.
- Retrospective funding for projects already commenced or completed.
- State infrastructure projects that would usually be funded through the normal business of Queensland Government agencies.
- Project activities that have already been funded through another Queensland or Commonwealth Government program, where this would result in duplication of funding.
- Vehicles or vehicle-related purchases.
- Buildings which are used only or primarily as places of worship (e.g. churches, mosques, temples).

Projects that have received funding from another Queensland Government or Commonwealth Government program are eligible where the Multicultural Connect Grants program will fund a separate and distinct component of the project and there is no duplication of funding.

The above list identifies the most common examples of ineligible costs and is not intended to be comprehensive, and other expenses not included in the above list will be considered on a case-by-case basis.

4. Assessment process

Applications will be assessed by independent assessment panels, and recommendations provided to the Director-General of the department.

Assessment process and criteria

Applications will be assessed through a category-based process designed to support fair, transparent, and proportionate assessment of projects based on their size, complexity, and risk.

The Multicultural Connect Grants program includes two funding categories:

- **Category A:** \$10,000 to \$100,000
- **Category B:** \$100,001 to \$500,000

This approach allows projects of a similar scale and value to be assessed together, while ensuring funding is distributed efficiently and responsibly.

Category A applications will undergo a streamlined single-stage assessment process to support faster decision-making and timely distribution of funding.

Category B applications will undergo a more detailed two-stage assessment process due to the likely higher value and complexity of projects. This process will consist of an Expression of Interest (EOI) (**Stage 1**) application and then a full Application for successful shortlisted EOI applications (**Stage 2**).

The department reserves the right to assess an application under Category B where the scale, complexity, risk profile or total project value warrants a more detailed assessment process, regardless of the amount of funding sought.

For example, a project with a high total project value, significant construction complexity, multiple funding sources or elevated delivery risks may be subject to the Category B assessment process, even where the grant amount requested falls within the Category A funding threshold.

All eligible applications under Category A and Category B will be assessed by an assessment panel against the following criteria.

Category A - Assessment Criteria:

1. Alignment with program objectives and outcomes – 30%

Applicants must demonstrate:

- the project aligns with the objectives of the Multicultural Connect Grants program
- the project will improve access to permanent, inclusive, and accessible facilities for multicultural organisations and communities
- the project contributes to two or more program outcomes
- how project outcomes and community impact will be measured and reported.

2. Community need, benefit and accessibility – 40%

Applicants must demonstrate:

- a clear need for the project and the gap it will address
- evidence of community demand and stakeholder support
- how multicultural organisations, groups, and the broader community will access and use the facility
- how the project will support inclusion, participation, and cross-cultural connection
- where relevant, evidence of partnerships or shared use arrangements
- letters of support to demonstrate community need and benefit.

3. Project readiness and deliverability – 30%

Applicants must demonstrate:

- the project is construction-ready or capable of becoming construction-ready within required timeframes
- all relevant approvals, permissions, leases, or landowner consents are in place or achievable
- the project can commence and be completed within program timeframes and budget
- a clear and achievable project plan, including milestones, budget, quotes, timelines, and key activities
- the ability to provide matched cash funding equal to the grant amount sought.

Category B Assessment Criteria:

Stage 1 – Expression of Interest (EOI) process:

1. Alignment with program objectives and outcomes – 50%

Applicants must demonstrate:

- the project aligns with the objectives of the Multicultural Connect Grants program
- the project will improve access to permanent, inclusive, and accessible facilities for multicultural organisations and communities
- the project contributes to two or more program outcomes
- how project outcomes and community impact will be measured and reported.

2. Project readiness and deliverability – 50%

Applicants must demonstrate:

- the project is construction-ready or capable of becoming construction-ready within required timeframes
- all relevant approvals, permissions, leases, or landowner consents are in place or achievable
- the project can commence and be completed within program timeframes and budget
- a clear and achievable project plan, including milestones, budget, quotes, timelines, and key activities.

Stage 2 – Full Application process:

1. Community need, benefit and accessibility – 40%

Applicants must demonstrate:

- a clear need for the project and the gap it will address
- evidence of community demand and stakeholder support
- how multicultural organisations, groups, and the broader community will access and use the facility
- how the project will support inclusion, participation, and cross-cultural connection
- where relevant, evidence of partnerships or shared use arrangements
- letters of support to demonstrate community need and benefit.

2. Organisational capacity and capability – 30%

Applicants must demonstrate:

- the organisation has the capacity, capability, and governance arrangements to successfully deliver the project
- access to personnel, contractors, or third parties with appropriate skills and experience
- experience managing infrastructure, construction, or community facility projects, where relevant
- an understanding of relevant compliance, regulatory, and workplace health and safety requirements.

3. Financial capability and value for money – 30%

Applicants must demonstrate:

- the ability to provide matched cash funding equal to the grant amount sought
- sound financial management and appropriate financial arrangements to deliver the project
- a realistic, reasonable, and cost-effective budget
- that grant funding will directly support eligible project costs and deliver long-term community benefit.

Category B applicants will be subject to additional financial documentation, forecasts, contingency planning, and evidence of organisational financial sustainability as part of enhanced due diligence requirements.

Applications from both Category A and B will also be subject to:

- comparative merit against other applications
- geographic and demographic distribution of funding
- overall program demand and available funding
- due diligence, risk, and compliance checks.

Applicants may be asked to submit further details or provide clarification during the assessment process.

5. Funding Requirements

Successful applicants will be required to enter into a Funding Agreement with the Queensland Government and comply with all obligations outlined in the agreement.

The department may offer a lower grant amount than requested where funding is sought for ineligible activities or costs not considered essential to the delivery of the project.

Requirements following approval:

Successful applicants must demonstrate through their application that the proposed project is sufficiently developed and capable of being delivered within the program timeframes.

Following notification of approval, successful applicants will have eight weeks to provide the documentation required to demonstrate that the project is “shovel-ready” and ready to commence construction.

Applicants will be required to provide:

- copies of all relevant permits, approvals, licenses, and insurances required to undertake the project
- evidence of the required match cash contribution, such as a recent bank statement or Accountant Declaration
- a final detailed project plan, including timelines, milestones and budget
- evidence that appropriately licensed contractors will undertake the works, where required
- a minimum of two written quotes for project works.

For the purpose of the Multicultural Connect Grants program, a project is considered “shovel-ready” when all necessary approvals, funding, planning and delivery arrangements are in place and construction can commence without undue delay.

The specific approvals required will depend on the nature of the project. Applicants are responsible for obtaining all approvals as required to undertake the proposed works.

Applicants who are unable to provide the required documentation within the specified timeframe, or who cannot demonstrate that the project is “shovel-ready”, may have their funding offer withdrawn.

Multicultural Affairs Queensland will review the documentation provided during the eight-week period to verify project readiness before entering into a Funding Agreement.

Funding agreements will not be executed, and funding will not be released, until all required documentation has been submitted and approved by Multicultural Affairs Queensland.

Approved projects are expected to commence from December 2026 for **Category A** projects and June 2027 for **Category B** projects.

Conditions of funding:

Successful applicants will be required to:

Enter into and comply with the Funding Agreement	The Funding Agreement will include: - the approved application - the funding guidelines - the funding terms and conditions - reporting and milestone requirements. Recipients must comply with all relevant legislation, regulations and contractual obligations for delivering the project. Projects must commence from and be completed by the dates specified in the Funding Agreement.
Maintain appropriate insurance	Recipients must hold public liability insurance of at least \$10 million for the duration of the project and any other insurance required by law.
Use funding for approved purposes only	Funding must only be used for approved eligible project costs as outlined in the Funding Agreement.
Acknowledge Queensland Government funding	Recipients must clearly and consistently acknowledge the Queensland Government support in all project-related promotional material, media, signage, public communications, and websites in accordance with branding requirements provided by Multicultural Affairs Queensland.
Invite the Minister to significant project milestones	Recipients may be requested to invite the Minister for Multiculturalism to significant project activities, including project launches, sod-turning events, or official openings.

Submit progress and acquittal reporting	Recipients must submit: • quarterly project reports online before the due date • milestone reporting • a final acquittal report within six weeks of project completion. Milestone payments will only be processed following receipt and approval of required reports. Multicultural Affairs Queensland may request repayment of unspent funds or funding used outside approved purposes.
Notify Multicultural Affairs Queensland of project changes	Recipients must advise Multicultural Affairs Queensland in writing of any changes to: • organisational contact details • project contacts • project scope, timelines, activities, or budget.
Seek approval for project variation	Recipients must obtain written approval from Multicultural Affairs Queensland before making any changes to the approved project, including changes to: • project timelines • activities • project scope • budget • extensions of time. Variation requests must be submitted as soon as practicable after becoming aware of the need for a change and must include clear reasons and supporting evidence. Requests for extensions of time must be submitted at least three months before the next project milestone or the end date of the Funding Agreement and demonstrate evidence of unavoidable delays. Project extensions beyond 30 June 2029 will not be approved. Changes to the approved project must not be implemented until written approval has been received from Multicultural Affairs Queensland. Undertaking unapproved changes may constitute a breach of the Funding Agreement and may result in the recovery of grant funding. For information on how to submit a Variation Request, applicants should contact Multicultural Affairs Queensland at funding@maq.qld.gov.au.
Notify Multicultural Affairs Queensland if the project cannot proceed	Recipients must immediately notify Multicultural Affairs Queensland if the project cannot proceed or be completed as approved.

Important Information

Successful projects may be promoted through Queensland Government channels, including Ministerial media statements, websites, and other promotional activities. Successful applicants may also be contacted by media outlets seeking information about the project.

Applicants will have the option within the application form to indicate if they do not wish for their contact information to be made publicly available.

Applicants should contact Multicultural Affairs Queensland at Funding@maq.qld.gov.au if they have any questions about the Multicultural Connect Grants program, eligibility requirements, or application process.

Funding provided through the Multicultural Connect Grants program is one-off and does not guarantee funding for future stages of a project. Applicants seeking support for multi-stage projects should note that future applications will be assessed independently and are not guaranteed funding in subsequent rounds.

6. How to Apply

Applications must be submitted online through SmartyGrants at <https://maq.smartygrants.com.au>.

Before applying, applicants should:

- read these funding guidelines in full
- confirm eligibility
- review the assessment criteria and funding conditions
- review **sample reporting templates** and **Terms and Conditions**.

Applications must:

- have all the required sections of the application form completed
- address all eligibility and assessment criteria
- include all required attachments
- be submitted before the closing date and time.

Applications may be submitted in languages other than English. Applicants intending to submit in another language should contact Multicultural Affairs Queensland by email at Funding@maq.qld.gov.au before the published closing date for language support arrangements.

Late applications will not be accepted.

Application support and submission information

Applicants will receive an acknowledgement email from SmartyGrants once their application has been successfully submitted. If you do not receive an acknowledgement email, your application has not been submitted. Applicants should check for errors and resubmit their application.

SmartyGrants will automatically close at 11:59pm on the published closing date. Late applications or supporting documentation will not be accepted. Applicants are strongly encouraged to allow sufficient time to complete and submit their application prior to the closing time.

Category B applicants invited to submit a full application following a successful initial assessment are encouraged to begin preparing required documentation as early as possible. Full applications should clearly address all eligibility, and assessment criteria and include all required supporting information and attachments.

7. Further information and assistance

Multicultural Affairs Queensland

If you have queries regarding the Multicultural Connect Grants program, the funding guidelines or the questions on the application form, you can email Multicultural Affairs Queensland at funding@maq.qld.gov.au

Applicants are encouraged to submit queries at least two days before the application deadline to ensure Multicultural Affairs Queensland can respond in time. Contact officers cannot provide advice on individual applications.

Please ensure you regularly check for updates and information about the Multicultural Connect Grants program on our webpage: [Multicultural Connect Grants Program | Department of Women, Aboriginal and Torres Strait Islander Partnerships and Multiculturalism](#).

SmartyGrants

- If you need help with your SmartyGrants account, or for any technical issues, contact SmartyGrants Technical Support on (03) 9320 6888 or service@smartygrants.com.au. SmartyGrants support desk hours are from 9:00am to 5:00pm AEST, Monday to Friday.
- For help with completing your application form, refer to the SmartyGrants – Help Guide for Applicants at <https://applicanthelp.smartygrants.com.au/help-guide-for-applicants/>.

Ethnic Communities Council of Queensland (ECCQ)

- For resources, educational workshops and individual support for multicultural communities across Queensland, you can visit the [Ethnic Communities Council of Queensland \(ECCQ\)](#) website. ECCQ's [Online Learning Hub](#) has been developed to make training, workshops and templates more accessible.

8. Unsuccessful applications

All unsuccessful applicants will be notified by email of the outcome of their application.

If you are unsuccessful, other funding programs or grant opportunities managed by the different levels of government and private sectors may be of interest:

- **Australian Government** – For funding programs available from the Australian Government:
 - www.grants.gov.au/
 - www.communitygrants.gov.au/
 - www.business.gov.au/Grants-and-Programs
- **Queensland Government** – For funding programs available from the Queensland Government:
 - www.grants.services.qld.gov.au
- **Local Government** – To find your local council to search for other available funding programs:
 - www.dlgwv.qld.gov.au/local-government/for-the-community/local-government-directory/search-the-local-government-directory
- **Ethnic Communities Council of Queensland** – For online resources and information on education workshops:
 - <https://eccq.com.au/strengthening-communities/strengthening-multicultural-community-associations/>
- **Queensland Council of Social Service (QCOSS)** – For other funding opportunities available from government and philanthropic groups:

- www.qcross.org.au/grants/
- **Community Door** (managed by QCOSS) - For resources and links to fundraising, philanthropy, grants and funding sources:
 - <https://communitydoor.org.au/resources/fundraising-and-philanthropy>

9. Feedback and complaints

Applicants who are unsuccessful may request feedback on their application after they have been advised of the funding outcome.

Requests for feedback should be directed to Funding@mag.qld.gov.au. The department is committed to managing complaints in a responsive, confidential and fair manner. Further information about the complaints process is available at <https://www.dsdsatsip.qld.gov.au/contact-us/compliments-complaints>.

10. Privacy

We treat your personal information according to the *Information Privacy and Other legislation Amendment Act 2023*. This includes letting you know:

- what personal information we collect;
- why we collect your personal information; and
- who we give your personal information to.

Your personal information may also be disclosed to the Minister for Multiculturalism and relevant Members of Parliament for official purposes related to the Multicultural Connect Grants program, including stakeholder engagement, announcements and recognition of successful applicants.

In submitting a grant application, you agree to the Queensland Government collecting your personal information, including your name, contact details and role in your organisation, to assess your application and for the purpose of grants administration. If you do not provide this information, we cannot assess your grant application.